

wet rot

rising damp

dry rot

structural waterproofing

woodworm

woodworm

wall ties

*Choosing a contractor
doesn't have to be like this*

So take the 'con'
out of contractor



Competence and Security



Whether you're a homeowner, property manager or specifier, you want the same things:

- **Confidence** that any remedial work will be carried out safely and to a high standard.
- The **security** of a low-cost, long-term protected guarantee, which properly protects your investment.

In short, you want the solid combination of a PCA member contractor and a protected guarantee.



What is the PCA?

The Property Care Association is a Division of the British Wood Preserving and Damp-proofing Association - the largest association of its kind in Europe. A recognised authority on wood rot, rising damp and woodworm, wall tie replacement and structural waterproofing, it deals with all

the relevant Government departments and remains at the forefront of developments

Becoming a member of the Association requires much more than basic ability. All contractors must not only satisfy stringent tests on their skills, methodology and knowledge of safety and environmental legislation, but also on their financial soundness. They work to an OFT-approved Code of Practice and must regularly demonstrate that these standards are being maintained.

Employing a PCA contractor ensures that you are employing one who has demonstrated the ability to work to the highest standards with the best qualifications in the business.

Protect your guarantee

The Guarantee Protection Trust, started by PCA members in 1983 to protect clients' guarantees, now has an independent insurance company, Guarantee Protection Insurance Co. Ltd (GPI) authorised and regulated by the FSA. PCA members can offer insured protection for your guarantee through GPI. Members of the PCA Structural Waterproofing Group can in addition offer protection for their structural waterproofing guarantees.



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Property Care Association facts

- Recognised by the Royal Institution of Chartered Surveyors and the National Association of Estate Agents
- Contractor members throughout the UK
- All members regularly updated on techniques, product developments, safety matters and new legislation
- Approved arbitration/mediation service for your security
- Health & Safety training for your protection
- Surveyor and operator qualifications
- The PCA has taken a policy decision that all contractors in the Association must carry professional indemnity insurance to protect their customers